Setup of Fujitsu DL3100 with Touchstore RX

1. Installing the Printer Driver

NB: The Printer can be connected to the PC but must be powered off before following these steps.

Get the driver software either from the following Link, [Driver Package](https://form.global.fujitsu.com/e/64122/fp-dl31-dl32-dl3100-driver-exe/d3d6tv/811483114?h=3stOruXBgmvaLAj084GnuSz3mTxLSS3YyGPFUc3e-u8), or from our FTP server.

Run the exe and it will extract the software to a folder called “DL3100”. Run the exe “DLSELECT.EXE”.

A screenshot of a computer

Description automatically generated with medium confidence

Select the top option of “Install the printer driver for Fujitsu DL3100” and click “OK”.

Graphical user interface, text, application

Description automatically generated

The following window will appear which you can press “OK” to:

Graphical user interface, text, application

Description automatically generated

On the “Select a printer driver” window select “Add a Printer Driver package” and set the language to “English”. Leave “Use a network port” unticked. Then press “OK”.

Graphical user interface, text, application

Description automatically generated

The following window will appear. Follow the instructions.

Graphical user interface, text, application

Description automatically generated

Power on the printer and it should then install. Check in “Devices and Printers” to see if you can see the installed printer. Once you have confirmed that the printer has been installed click “OK” to the window shown above.

If the printer was powered on while driver was being installed:

If the printer was powered on while installing the driver, then follow these steps.

Go to “Device and Printers” and find the Fujitsu DL3100. If it is under “Unspecified”, then the driver hasn’t attached to it.

To attach the driver right-click on the printer and go to “Properties”.

Then go to the “Hardware” tab, select the Fujitsu DL3100 under “Device Functions” of type “Software Device” and then click “Properties”.

Go to the “Driver” tab and click “Update Driver”.

A screenshot of a computer

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Then on the window that follows select “Search Automatically for Drivers” and the printer should pick up the correct driver.

Graphical user interface, timeline

Description automatically generated with medium confidence

Graphical user interface, text, application, email

Description automatically generated

1. Configuring the Fujitsu Receipt Printer

To configure the Fujitsu receipt printer, we need to first install the “DLMenu” software.

Again, run the exe DLSELECT.EXE from the “DL3100” folder, and this time select the second option “DLMENU Installer”.

Graphical user interface, text, application

Description automatically generated

Follow the installation instructions to install DLMenu and then run the program.

When it runs it will appear on the following screen:

Graphical user interface, website

Description automatically generated

To connect to the printer simply click “Connect” and then click on “Settings” to view the printer settings.

Graphical user interface, table

Description automatically generated

There are two ways for us to configure the printer:

## Import the settings from a cfg file.

A premade configuration (.CFG) file has the required settings stored in it which we can import. Simply select the “Import” option and browse to the CFG file.

Once imported click “Save” for the settings to apply.

Then go back to the main page and click “Disconnect”.

## Input the settings manually.

We can also input the settings manually. Firstly, click “Reset” to set all the settings back to their default values.

Then, using the below table, make the changes to the required settings.

Once inputted, click “Save” for the settings to be applied.

Then go back to the main page and click “Disconnect”.

|  |  |  |
| --- | --- | --- |
| **Sections** | **Parameters** | **Values to set** |
| System Setup | Emulation | IBM |
| Paper Setup | Fanfold FormLen | 8” |
| Paper Setup | Fanfold Top | 1.8/6” |
| Paper Setup | Tear | Auto |
| Paper Setup | Tear Position | Detect |
| Paper Setup | Width | PaperWidth |

Once you have configured the printer, it is advised that you restart it.